

2003

LSTA

Library Services & Technology Act Report for 2003



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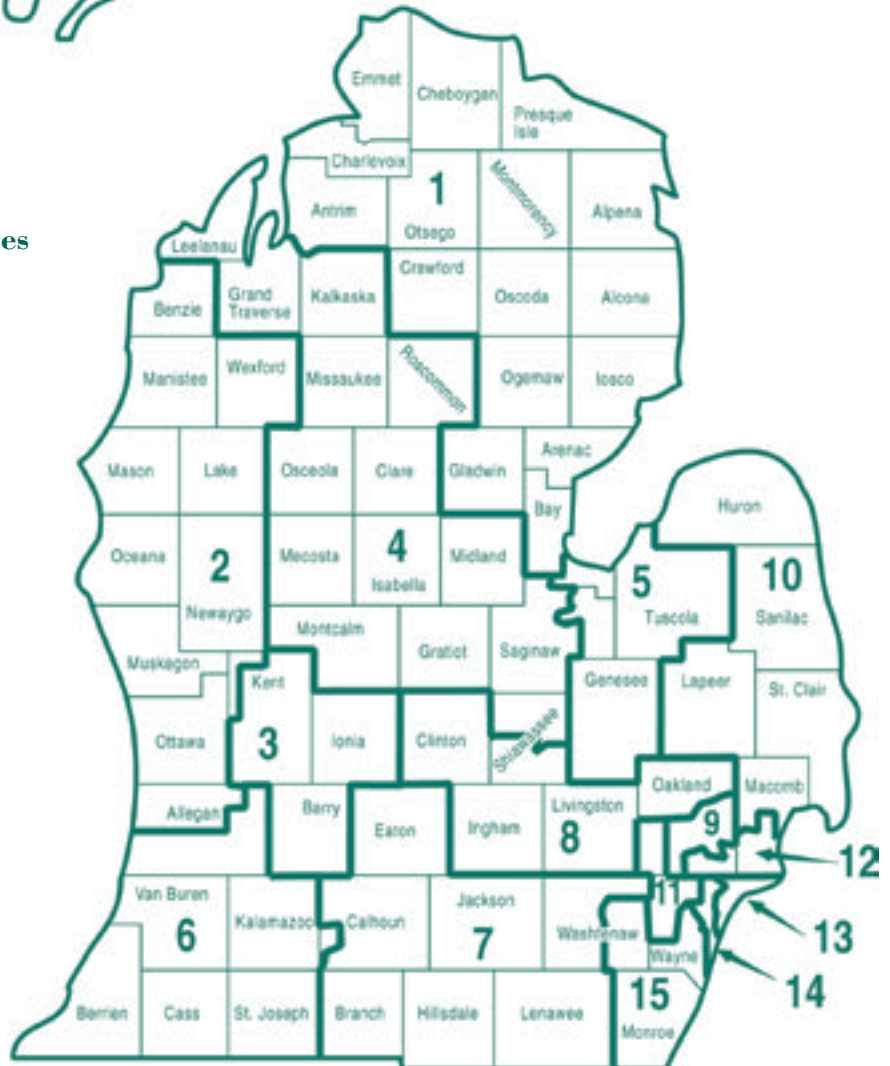
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Library Services & Technology Act

2003 Report

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Library Services and Technology Act Report for 2003

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May 2004

Dear Members of Congress,

The Library Services and Technology Act (LSTA) provides invaluable resources to Michigan citizens. LSTA authorizes the single largest federal funding source for library service in Michigan and the only federal funding to Michigan libraries that serves all Michigan citizens. LSTA secures a wellspring of support for literacy and learning services, access to information, and targeted “library ... services to persons having difficulty using a library and to underserved ... urban and rural communities, including children ... from families with incomes below the poverty line” (LSTA).

Libraries make countless and fundamental contributions to our society. Knowing where to begin in listing these contributions offers a difficult challenge! The myriad benefits include the following:

- Being magical places for children. They open up new worlds and offer an environment that allows imaginations to soar.
- Serving underprivileged families who cannot afford many books or the computers used for job searching and skill building. The impact of library service on such families is far-reaching and irrefutable.
- Fostering a genuine love and enthusiasm for reading, which is the foundation for a quality education. Education, in turn, provides the foundation for a successful and fulfilling life in a free and democratic society such as ours.
- Offering the basic and exciting service of lending books and other materials to the public. Libraries serve as repositories for information, knowledge and culture.
- Promoting literacy. A literate population stimulates the growth and health of society by allowing for active participation in a representative democracy. Libraries are instrumental in literacy efforts throughout the country, and they help adults and children build the basic skills for lifelong learning.

These are only a few of the priceless benefits that libraries give to our citizens and our society! In Michigan, we are particularly enthused about building on existing collaboration among libraries and creating new coalitions between libraries and other organizations. A key way that we are making this happen is through the Michigan eLibrary (MeL), an “anywhere, anytime, information gateway” that provides Michigan citizens with free digital access to hundreds of full-text magazines and newspapers, thousands of electronic books, dozens of databases and the “best of the Web,” selected by librarians with subject expertise.

Furthermore, in Michigan we are designing a statewide resource-sharing network that will link all Michigan residents to the information they need, when they need it, and in the format they desire. Components of the system will include electronic delivery of full-text and digital resources, as well as physical delivery of materials.

On behalf of librarians, library trustees, learners from all walks of life and, most importantly, the citizens whom we all serve, thank you for your continued support of the Library Services and Technology Act.

Regards,



Christie Pearson Brandau
State Librarian of Michigan

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Library of Michigan's Mission

The Library of Michigan promotes, advocates and consistently works to achieve the highest level of library service to the State of Michigan, its libraries and its residents.

Library of Michigan's LSTA Program Goals for Michigan

- Goal I:** Provide all Michigan residents statewide access to the widest possible range of information, library resources and services to advance and enhance their lives as workers, students, citizens, family members and lifelong learners.
- Goal II:** Increase equity of information access and library service by providing special assistance to areas of the state where library services are inadequate (underserved rural and urban communities), and to libraries that are working to provide service to persons having difficulty using a library.
- Goal III:** Foster innovation and technical improvements in information services by funding leading-edge projects in libraries that meet and anticipate constantly changing needs for library services and information needs of Michigan's residents.

In 2003, Michigan's \$4,885,587 in LSTA funding was allocated to both statewide and local projects. Statewide projects focused on bringing technology and Internet resources to Michigan's residents. In addition, LSTA supported local, innovative demonstration projects in resource sharing, as well as collaborative digitization projects and services to children and adults living in poverty.



MeL (Michigan eLibrary)



Mission: Michigan's virtual library, MeL, will link all Michigan residents to the information they need, where they need it and in the format they desire.

The Michigan eLibrary (MeL) is a user-friendly, 24-hour-accessible core set of information resources available to Michigan residents everywhere in the state. From its inception, MeL has experienced incredible growth and ongoing enhancements. The Michigan eLibrary has now taken on the familiar name of "MeL," described as a "major anywhere, anytime information gateway." The phrase "anywhere, anytime" took on new meaning in 2002 when Michigan residents were offered the option of accessing the MeL databases from home or work by simply entering their driver's license or state ID numbers.

The Michigan eLibrary (MeL, <http://mel.org>) includes the following components:

MeL Internet – "Best of the Internet"- Over 30,000 Internet sites selected by librarians for quality and organized for easy subject browsing and searching;

MeL Electronic magazines, eBooks and more – Commercial resources, including subscriptions to FirstSearch and Gale databases, ProQuest resources for children and electronic books from netLibrary. Using Reed Act funds, the LearnATest library was added to MeL in 2002. LearnATest is the leading source of test preparation materials and interactive practice exams;

MeLCat – Books and other resources from Michigan libraries to Michigan residents. This is the next growth focus of MeL; and

MeL Digital Collection – Local Michigan resources digitized and made available on the Web through the *Making of Modern Michigan* (mmm.lib.msu.edu), a statewide digitization project administered by Michigan State University and funded by IMLS.

In FY 2003 LSTA funds were used to support the following MeL project components and developments:

- Commercial databases were renewed following an intensive review process that included input from many librarians from all types of Michigan libraries;
- Continued funding for MeL training and consulting;
- Completed conversion of MeL Internet collection from HTML to a database structure (funded with state dollars);
- Enhanced MeL Internet with a spell checker, extended statistical capabilities and the ability to create pathfinders;
- Hiring of a consultant to work with statewide delivery planning committee. A delivery solution was selected in spring 2004;
- Completed planning and RFP selection process for MeL statewide catalog and federated searching gateway; and
- Phase I completion of the statewide catalog, gateway and resource sharing network is slated for late 2004!

Quality Services Advisory Committee (QSAC)

Using LSTA Funds, the Library of Michigan sponsors this exploratory project to provide quality guidelines for Michigan's public libraries. The boards of the Library of Michigan and the Michigan Library Association endorsed over 100 quality measures. The measures are divided into three levels of service – Essential, Enhanced and Excellent. Some measures are considered CORE, or necessary for optimum service, while others are considered ELECTIVE measures. Quality measures are used to educate staff, trustees, local authorities and state legislators. They show communities what libraries have achieved with current funding, and what is possible if funding were to be increased. The measures dovetail with strategic planning, serving as examples of where and how libraries can improve, regardless of size or funding level.

*Statewide Projects Serving
All of Michigan's Citizens*

Michigan County Atlases and Histories Digitization Project

This cooperative project includes the participation of and funding from each state-funded, public university in Michigan. The University of Michigan is administering this project to digitize and make available on the Web Michigan county atlases and histories published prior to 1923. As such, the university is scanning, organizing and describing the images in order to allow searching and retrieval of individual page images or entire documents. For the first time ever, from any computer with Web access, the public will be ensured access to these rich Michigan resources available for land use, historical and genealogical research. Students of Michigan history at all levels, including K-12, will be encouraged to incorporate these unique digital resources into meeting Michigan education standards.

Continuing Education Fund

Anticipating the loss of as many as 58% of the current cohort of professional librarians by 2019, the Library of Michigan offers a continuing-education tuition reimbursement program to current full-time employees who are enrolled in a nationally accredited graduate library program. LSTA funds are used to support this project, which is designed to help recruit a new generation of persons preparing for professional careers in libraries.

The Making of Modern Michigan Digitization Mini-Grants

The Making of Modern Michigan aims to empower Michigan libraries to contribute materials significant to Michigan's 19th- and 20th-century history to a searchable digital archive. Training and education are key features of this project, funded by the Institute of Museum & Library Services and LSTA. The training and education allows library staff to develop knowledge of digitization techniques, copyright issues and metadata standards.

The Library of Michigan and Michigan State University Libraries are partnering in this innovative project. Other collaborators include the Michigan Library Consortium and six regional



digitization centers throughout the state of Michigan. MSU received a National Leadership Grant from IMLS to administer the *Making of Modern Michigan*, and the Library of Michigan has offered LSTA-funded incentive grants to libraries. Thereby, even the smallest libraries were able to receive training and move forward with their important efforts to provide wider access to unique materials on Michigan history through a unified, statewide digitization effort. The digital collection created by the *Making of Modern Michigan* will benefit scholars, students learning about Michigan history and free-choice learners of all ages and backgrounds. A list of participating libraries is provided in “Summary of LSTA Subgrants Awarded in Fiscal Year 2003 by Funding Area.”

Leveraging Funding Resources

With the help of LSTA funding, the Library of Michigan was able to hire a consultant with expertise in telecommunications and the E-rate program in order to devise a plan to leverage federal, foundation and local funding resources. As a result, libraries in Michigan were able to maximize opportunities to upgrade technology resources to broadband capacities.

The Library of Michigan was fortunate to receive an appropriation of federal Reed Act funds from the state Legislature. These funds are excess Federal Unemployment Insurance Trust Act reserve proceeds released to states to help meet the needs of unemployed workers. Together with a grant from the Bill & Melinda Gates Foundation targeted for broadband upgrades in public libraries, the Library of Michigan used the Reed Act funds to provide a well-rounded solution for serving unemployed workers via Michigan’s public libraries. The federal E-rate program built in a necessary component of sustainability. The LSTA funding allowed for the creation of a grant program that combines these funds to enable public libraries to enhance the connectivity of their public access computers to provide quick access to Internet resources for the unemployed. The program provides a bridge to sustainable technology that will ensure that ongoing library services will be made available to local communities.

*Statewide Projects Serving
All of Michigan’s Citizens*

Success Stories – 2002 LSTA-Funded Projects

Upper Peninsula Region of Library Cooperation (District 1)
Upper Peninsula Resource Exchange and Delivery System

\$79,900



The UPRLC set out to “facilitate the sharing of information resources among Upper Peninsula multitype libraries by instituting cost-effective practices and procedures through peninsula-wide cooperation and multitype library partnerships.” Did they ever succeed! Close to 37,000 items now are moving through the Upper Peninsula’s delivery system annually. UPRLC instituted a peninsula-wide courier delivery system that increased interlibrary loan activity exponentially, and now includes 33 multitype library and five school districts. In addition, 15 libraries now participate in patron-initiated interlibrary loan, and these libraries represent two-thirds of the entire Upper Peninsula population.

In a survey measuring impact, 93% of participating libraries stated that not only would they continue to participate in the resource-sharing network, but also the value was so intrinsic to their service that they would be willing to pay 100% of costs for the U.P. delivery system.

Other facets of this project included automation of seven public libraries. All participating libraries share a single integrated library system, and developing e-book, DVD and CD audio-book collections. Libraries saw a reduction in staff time spent on the interloan process, allowing employees to focus attention on other job responsibilities, while delivery of materials became faster and more accurate.

Quotes from participating library staff may summarize most effectively the success of this project and its impact on Michigan residents:

Patrons have been impressed with the number of titles we were able to add to our DVD and books on CD. – *Mary Frances Morden, Bayliss Public Library*

Glad my library joined this system – patrons love the speed with which they receive their items ... Patrons appreciate being able to borrow AV materials. – *Cindy Patten, St. Ignace Public Library*

West Iron District Library has enjoyed the ... system which has cut down on mail prep work and standing in line at the post office while providing a dependable delivery program that is affordable ... We support this program wholeheartedly! – *Barbara Bartel, West Iron District Library*

Thought it might brighten your day to know that one of our regular patrons who reads a lot in a lot of different areas.... just brought us a bunch of bright yellow daffodils and a box of Saykly's chocolates in appreciation for all the books we get for her – mostly through PII [Patron Initiated Interlibrary Loan]. We've done ILLs for her in the past, but I think what makes the difference is the speed at which they are received ... and the ease we can fill them with – she doesn't need to fill out paperwork, etc. – *Mary Cary Crawford, Escanaba Public Library*



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Knowledge is Power

Libraries Serving Michigan Citizens Through Collaboration & Partnership



Teen Read Week Celebration at the Public Library of Saginaw

Public Libraries of Saginaw (District 5)
Saginaw Calendar Connection

\$18,750

The library and seven partners collaborated in creating two online events calendars for the Saginaw community – www.gosaginaw.org and www.saginawkids.org. For the first time, a coordinated effort of event input was established for the entire community. Partners included the city of Saginaw, the Historical Society of Saginaw County, Saginaw County Chamber of Commerce, Saginaw County Convention and Visitors Bureau, Saginaw County Parks and Recreation Department and the James Wickson Memorial Library in Frankenmuth. In addition, many community agencies including Teen Parent Program, Head Start, Saginaw School District, area child-care providers and 4-C, have benefitted from extensive training and close communication.

The ultimate aim of the project was to improve awareness and use of services and events, particularly by low-income families.

The Saginaw Children's Yellow Pages were updated and distributed widely throughout Saginaw by health agencies,

social service agencies, schools and programs serving young children. This resource and the calendars have been promoted heavily throughout Saginaw County via press releases, PSAs, newsletters, workshops, cable TV advertising and many other venues. Even before the Children's Yellow Pages were printed, they paid off dividends for the community. The Saginaw Police Department asked library staff to develop an abridged version that could be laminated and carried with police officers. Detective Ron Gwisdala stated that it offers an extremely useful tool when officers are dealing with residents and making essential referrals. Using the Children's Yellow Pages, officers are able to provide quick, easy access to a number of agencies and services.



The primary goal of the project was to target groups, primarily the elderly, that have had limited access to technology. The project reached over 300 seniors in the community with very personalized teaching and training, geared toward their specific needs and abilities. Special computer hardware and software were purchased to accommodate persons with physical limitations, such as compromised motor skills or eyesight.

A goal of the training itself was to teach the target group to be knowledgeable, informed users of information resources, not merely skilled at the basics of using computers. Karen Keller, Head of Automated Services at the library, summarized, "We want people to not just be computer-savvy, but information-savvy. There is a lot of stuff out there. You need to find the good stuff and determine if it is an authoritative site. Anyone can put up a Web site."

His friends at the Brighton Senior Center call one library patron, 75-year old Ray Binkowski, a computer nerd. He earned the name because he is often found hanging out at the senior center's computer center. Binkowski, who learned about computers from classes offered by the library, said "It's hard to get some seniors to use the computers – some of them are a little afraid." The library's ability to take the lab "to the people," through such venues as senior centers, community centers or retirement homes, along with the patient, one-on-one assistance, has created a wellspring of interest and benefit, such as increased comfort level of senior patrons using technology.

Libraries Serving Michigan Citizens Through Collaboration & Partnership

More, More, More!

Internet Safety for Parents - Thursday September 12th, 7:00-8:00pm - Learn what you need to know to make the Internet a safer environment for your kids. For parents of children of all ages. Taught by the Livingston County Computer Users Group (lccug.org).

Introduction to the Internet - Learn the basics of using the Internet. Must be comfortable with using a mouse. Taught by members of the Livingston County Computer Users Group (lccug.org). Space is limited. Pre-register at the reference desk or call 810-229-6571, x227. Registration starts on the last Monday of the previous month. Dates are:

- Monday, September 16, 2002, 7:00pm-8:00pm
- Monday, September 23rd, 2002, 7:00pm-8:00pm
- Monday, October 21st, 2002, 7:00pm-8:00pm
- Monday, November 18th, 2002, 7:00pm-8:00pm

Art Display - The Brighton Art Guild presents the second juried exhibit of the Art at the Library Series 2002 at the Brighton District Library. The full schedule is:

- Aug. 24 - Sept. 26 - Tracey Zapata, watercolor and Pastel Plein Air photographs, calligraphy - Reception on Aug. 25th, 3-4pm
- Sept. 28 - Oct. 24 - Norma Gray, paintings and Steve Anzick, ceramics. Reception on Sept. 29th, 3-4pm
- Oct. 26 - Nov. 21 - Carol Riffe, quilts, Pam Day, ceramics and Margaret Olney, paintings. Reception on Oct. 27th, 3-4pm

Holiday Open House - Saturday, Dec. 14th (Hours TBA). Entertainment, refreshments, and a visit from a variety of local vendors!

We are always adding more programs. For most current program information and for additional programs for parents check our website! <http://brightonlibrary.info>

Book Discussions

Being part of a book discussion group made up of adults can be a very rewarding experience. Our group meets the third Monday of the month, September - May (no December meeting) 7:00 - 8:30pm in the Library Conference Room unless otherwise noted.



- Monday, September 16, 2002 - Blue at the Moon by Patrick O'Brien
- Monday, October 21, 2002 - The Heartening of Charing Elk by James Welch
- Monday, November 18, 2002 - Voyage of the Narwhal by Andrea Barrett
- Monday, January 20, 2003 - News of a Kidnapping by Gabriel Garcia Marquez
- Monday, February 17, 2003 - Cliff Walk by Don J. Snyder
- Monday, March 17, 2003 - Smith's Sense of Snow by Peter Hong
- Monday, April 21, 2003 - House on Moon Lake by Francesca Duroni
- Monday, May 19, 2003 - Peace Like a River by Leif Enger

For more information call 810-229-6571, ext. 225 or 231

Fall Classes & Programs For Adults!

Learn!

Grow!

EXPAND!

@

BRIGHTON DISTRICT LIBRARY
167 Brighton District Library
Brighton, MI 48111
Phone: 810-229-6571, x 227
Email: library@bdlb.com
brightonlibrary.info

Success Stories – 2002 LSTA-Funded Projects

Hart Area Public Library (District 2)

\$17,000

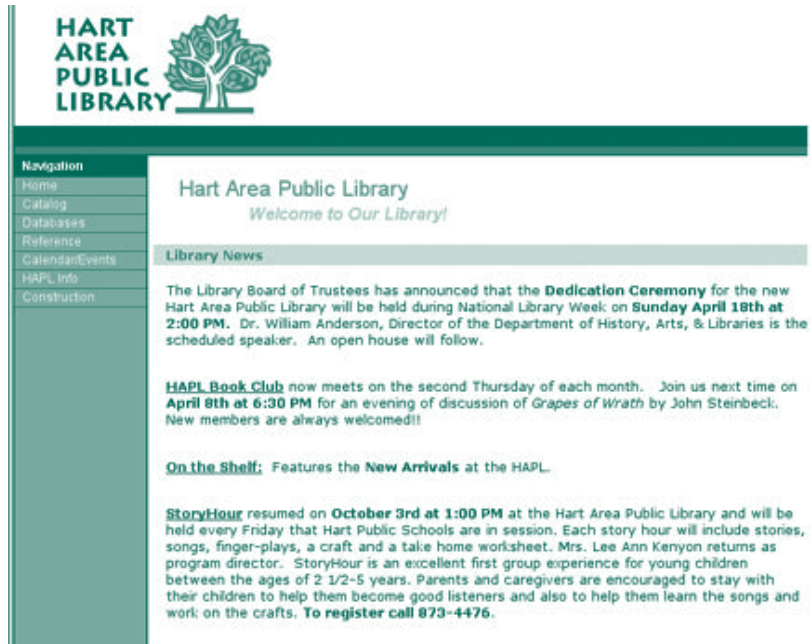
Information Access: The Gateway to Our Future

Hart Area Public Library set out to: provide patrons the necessary assistance to find and make effective use of information; improve the efficiency of staff effort; maintain accurate records of overdue materials to keep books circulating in a timely manner; provide a severely understaffed library with the means to serve the public with greater efficiency and effectiveness; and improve the weeding process to maintain

the collection for the purpose of meeting “the information needs of individuals, including students, educators, government agencies and businessmen.” They accomplished such heady goals by purchasing hardware, software and network capabilities to provide Web-based circulation and remote catalog access. The library also contracted with a Web designer to create a Web site (www.hart.lib.mi.us). Hart Public Library’s records were added to the union catalog housed by its regional library cooperative, therefore additionally improving state and regional interlibrary loan capabilities.

What fabulous results were reached! The library set the following benchmarks:

- to have an increase in the number of items placed on electronic reserve throughout the grant cycle (in reality the library saw not only an increase, but a 600% increase!);
- to increase the number of registered patrons by 100 before the grant period closed (in fact, 648 new patrons were registered!); and
- to record more than 1,000 visits to the library’s Web site during the grant cycle (ultimately, 1329 hits were recorded!)



Furthermore, the library's newly created Web page received national attention and acclaim. Staff received a message from Fox News in Indianapolis saying that their team had been reviewing library Web sites, and they particularly liked the appearance and ease of use of the HAPL Web site. Genealogists from several states have contacted HAPL via the Web for information on local history. A library patron wrote via email: "I just wanted to let you know how awesome it is to have access to the library on the Internet. It will save me so much time....Thank you very much!"

Michigan State University (District 8)
InMICH II, Extending Access

\$650,000

& Mideastern Michigan Library Cooperative (District 9)
InMICH Connection

\$28,488

Finding the right materials for a school project, answering questions for small business owners or getting the next novel in a series gets easier and easier for patrons of libraries participating in InMICH, a statewide, multitype resource-sharing program funded by LSTA. Patrons have been thrilled by the ability to search over 7 million items with a single search, the speedy response of the catalog to those searches (measured in milliseconds!), the ease of requesting materials and the arrival of those materials in three to five days.

Quoting from the project's final narrative, "That InMich has had an impact ... is quite clear Overall use of interlibrary loan ... has increased, the common perception is that turnaround time has decreased substantially ... most InMICH requests are patron-initiated." Furthermore, by definition, as a resource-sharing project, InMICH is collaborative. Yet such a statement does not convey how every aspect of InMICH – its marketing, development, range of libraries (size, type, geographic location), EVERYTHING – is marked by an intensely collaborative spirit, in a way never before accomplished in Michigan. This project is a prototype and model for statewide resource-sharing and everything that goes into it, and it is a successful model!

With the addition of Mideastern Michigan Library Cooperative's to InMICH, the number of participating libraries grew to 28. The cooperative brought a number of small, rural libraries into the fold. This service allowed patrons from these libraries to have access to materials beyond their collections, at an affordable price, in keeping with the overarching goals of InMICH (consideration of interlibrary loan costs and the time involved in receipt of the materials were contributing factors in the design of this successful project). The ability of the participating libraries to share in the InMich database has proven a great return on investment.



Libraries Serving Michigan Citizens Through Technology & Networking

Southfield Public Library (District 11)

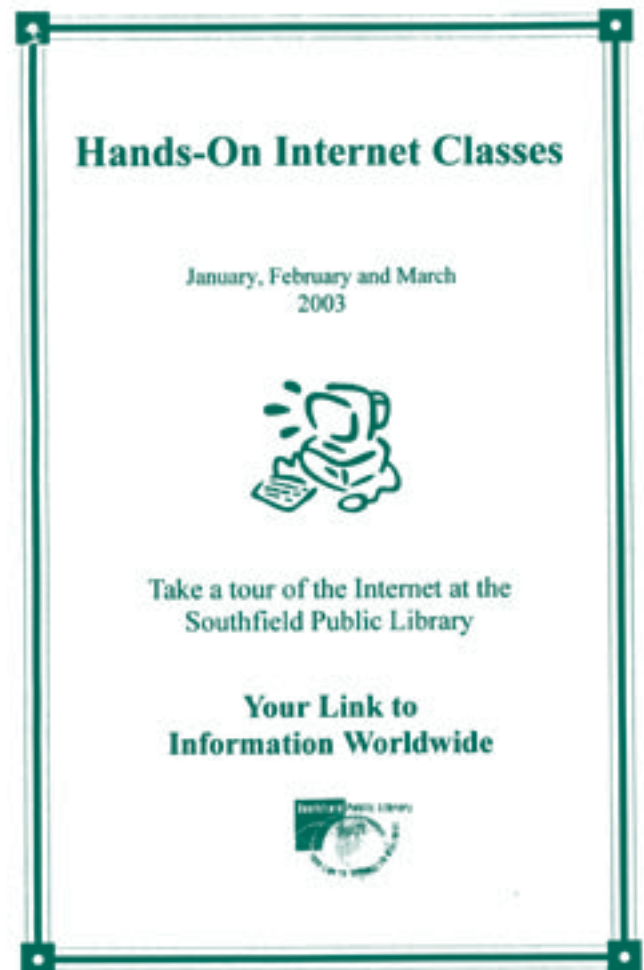
Wireless Computer Lab

\$37,023

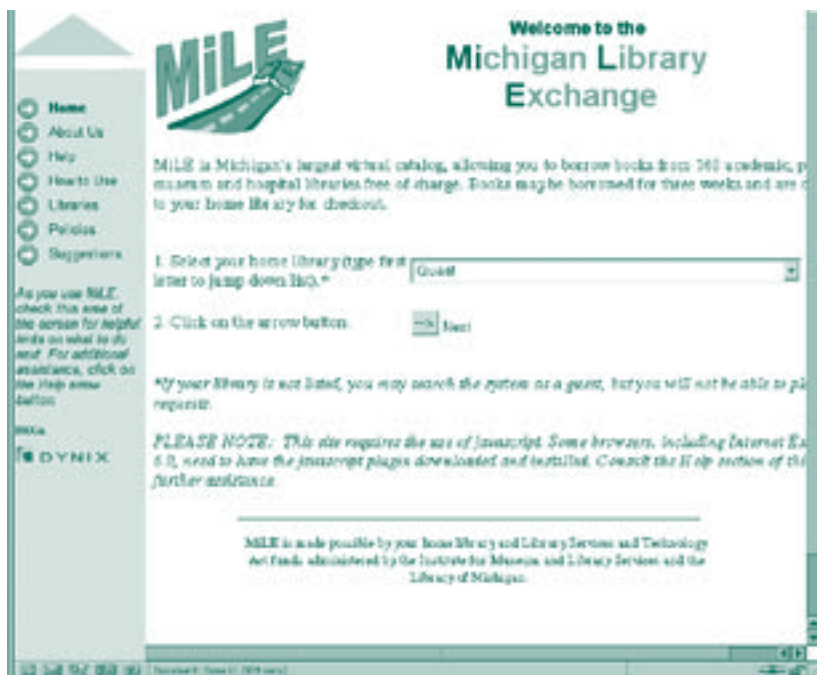
Southfield Public Library received an LSTA grant that allowed the library to create a hands-on, portable computer lab. Utilizing the “Wireless Computer Lab,” the library offered a plethora of free, one-on-one training sessions, including Getting Started on the Web I and Web II, Email Basics and Mousercize. Providing this computer training to the patrons of the Southfield Public Library supported the library’s core value “to meet the current needs of the community and anticipate future needs.” This project also supports the mission of the Technology Department to provide technology that educates, informs and empowers Southfield residents.

Twelve notebook computers, two wireless access points, 14 wireless PC cards, a portable cart and accessories were purchased. The wireless lab – its use of technology, its service plan and the education it provides

for patrons – serves as a model for other libraries in Michigan. Comments from persons attending class sessions indicated satisfaction with and appreciation for these classes. One student said, “The hands-on approach is much more beneficial for learning and understanding computer operations. The laptops were excellent. The support staff were very helpful when computer questions occurred.”



This Region of Cooperation includes libraries from Oakland, Wayne, Livingston and St. Clair counties. Exemplifying resource sharing and collaboration, the project's principal intentions were, and continue to be, to: 1) share resources in southeastern Michigan, building upon existing resource-sharing practices; 2) provide a quicker and more efficient way to share holdings and availability information; 3) provide patrons with the ability to initiate interlibrary loan requests on their own; 4) provide for the delivery of requested materials into the hands of patrons more quickly; and 5) develop a prototype system that would provide the above and provide a forum to address issues related to the internal library policies and procedures required for such a system to be successful.



This innovative, prototype resource-sharing network processes an average of 2,500 requests per month. Approximately 175 multi-type libraries currently participate in this project, actively serving approximately 50% of Michigan's population! The average turnaround time for patrons receiving materials dropped from 11 to 3 – 4 days. In addition, the grantee has worked sustainability into this project as a “must.” LSTA funds truly were used as seed money. To quote from the library's grant application, “Whether this project is funded or not, ... we will continue as a self-contained project. Increasing the ‘equity of information access’ is a fundamental part of every decision we make regarding service delivery in our libraries – not just something we think about when it is time to write a grant.” All participating libraries have developed a cost-sharing plan to sustain the full project post-grant.

*Libraries Serving Michigan Citizens
Through Technology & Networking*

Success Stories – 2002 LSTA-Funded Projects

Kalamazoo Public Library (District 6)

Prime Time Family Reading Time

\$13,663

Kalamazoo Public Library implemented this intergenerational, family-focused literacy program developed by the Louisiana Endowment for the Humanities. KPL was one of 14 public libraries selected as a site for the program's national expansion in 2001. LSTA funds enabled the Library to offer two more sessions of PRIME TIME, honoring the program's original design and mission, while the library establishes plans to self-fund the series in succeeding years.

PRIME TIME is a six-week reading, storytelling and book discussion series for 40 at-risk families with children ages 6-10. Participating families are recruited from client populations of collaborating human service agencies. University scholars, storytellers and librarians lead dynamic programs based on children's books pre-selected to support themes such as friendship, respect and justice. Younger children enjoy pre-literacy activities in a nearby, but separate, space within the library. The program reinforces the role of the family as a social unit, enabling parents and children to bond together in the act of reading, encouraging low-literacy parents to continue their own education, and engaging parents and children to become active library users. Families were given the opportunity to participate in family activities through storytelling, reading, singing, drama and informal discussion. As a result of this project, parents with low reading skills found success in storytelling as well as in reading easy children's books. Furthermore, all family members became active library users.



Begin with Books

Flint Public Library's "Begin with Books" program enhanced the parent-child reading activities of at-risk pre-kindergarten children through demonstrating the use of books with children. The express aim of demonstrating the use of books was to have a positive impact on the child's language development, readiness for kindergarten and the parent/caregiver-child relationship.

The library hired and trained 30 storytellers from the ranks of the target population (single parents, the unemployed and families living below the poverty line). After extensive instruction, each trainee was assigned two school or community sites where they told stories to preschool children and their parents or caregivers, once a week for 10 weeks. The project ultimately had a profound effect not only on the children, but also on the trainees. Reactions ranged from delight to surprise to tearful gratitude for this life-changing experience. Comments such as "What it gave me as a woman – confidence." "Lifted me out of depression." "Lifted my self-esteem. I wasn't expecting any of that." and "Strange ... children acting like you're something special. Children who don't even know me" were typical.

One participant eloquently summarized: "Storytelling frees me from the real world ... just for that moment, that 20 minutes with the kids, I feel like someone else, another person – a person whom appears to be very, very important, carefree – with no worries, and not self-conscious ... with kids, I never worry if they will like me or [about] what I'm doing (acting silly, or whatever)... The schools that I go into – the children are really hungry, not so much for attention – because they sit and act good ... it's the stories, the books, they are most interested in ... When the kids hug, I really believe that's their way of saying thanks – for giving them something that they did not have before the story."



Storytellers from the Flint Public Library

Libraries Serving Michigan Citizens Through Services to the Underserved

Libraries Serving Michigan Citizens Through Services to the Underserved

Novi Public Library (District 11)

\$23,495

Tune In, Log On, Reach Novi: Enhancing Specialized Library Services

“Tune In, Log On, Reach Out” expanded a successful Internet training program for senior citizens by enhancing access to electronic resources, including the online catalog, for outreach patrons. In addition, accessibility was increased for persons with hearing impairments. Equipment for a mobile Internet training lab, including laptop computers, portable LCD projector and wireless Internet connectivity was purchased, and Internet training classes were held at the library and area senior citizen facilities. Portable assistive-listening system equipment was made available to patrons for all library events and services.

The library excelled at reaching all of its objectives and providing an exemplary project. Promotion, evaluation, planning and implementation all were well thought out and executed. Ultimately, the impact on patrons and community is undeniable. Patrons saw a decrease in the amount of time it took for staff to complete routine service transactions, and this pleased patrons, in part, because it allowed staff to interact more with them. The laptops also offered more personal comfort and less eyestrain than other computers. The wireless setup has allowed for a more private, secure training environment, encouraging questions and assisting with the learning process in general. As with similar projects relating to technology and seniors, the grantee indicated that many patrons like to take each class more than once. The repetition allows them to increase their comfort level and learn new things each time. No less significant is the impact this project has had on staff, with the biggest payoff being that library staff has more time to converse with senior patrons now – a prospect that pleases many of the senior patrons using the services.



The Novi Library is here every month on the 4th Monday.
Come and sign-out your favorite books!!!!



Seniors from Novi Public Library enjoying library services

Detroit Public Library recognized a great need for remote, off-site computer training and the provision of library resources for groups in schools, community/recreation centers and senior homes. A large numbers of elementary and middle schools within the library's service area have no library, learning or media resource centers. Accordingly, the library stated, "It is not acceptable for the children in elementary and middle schools that have no library, learning or media resource centers to grow up without experiencing the library as part of the educational process. DPL is committed to bridging the digital divide and fostering innovation and technological improvements in our service delivery."

LSTA funds allowed the library to fully equip two new bookmobiles with 24 laptop computers, printers and instructional equipment, in addition to providing enhanced bookmobile collections for use by underserved populations. Wireless access to the Internet, the library's catalog, and other educational and training software also were offered. From the project's final narrative, "The impact of Library on Wheels has been very positive. Although usage statistics are still low, they are growing steadily. The Library on Wheels staff has been receiving requests on a ... weekly basis from schools and community groups. These groups are becoming more aware of the service and they are requesting that their location or neighborhood be included on the regularly scheduled stops."

DETROIT PUBLIC LIBRARY
BOOKMOBILE
Your Library on Wheels



Kickoff Celebration
August 21st - August 23rd, 2002

*Libraries Serving Michigan Citizens
Through Services to the Underserved*

Summary of LSTA Subgrants Awarded in Fiscal Year 2003, by Funding Area

Collaboration & Partnership

Brandon Township Public Library	\$42,740.00
Escanaba Public Library	\$19,575.00
Fred C. Fischer Library (Branch of Wayne County Library)	\$19,350.00
Gladwin County Library	\$30,000.00
Munising School Public Library	\$5,476.00
Niles District Library	\$20,660.00
Public Libraries of Saginaw	\$31,840.00
Pugsley Correctional Facility Library	\$72,690.00
Shiawassee District Library	\$62,500.00
Funding Area Total	\$304,831.00

MeLCat Preparedness

Gerrish-Higgins School District Public Library	\$50,000.00
Jackson District Library	\$50,000.00
Mid-Michigan Library League	\$15,000.00
Northland Library Cooperative	\$217,863.00
Southwest Michigan Library Cooperative	\$225,000.00
Superiorland Library Cooperative	\$81,875.00
White Pine Library Cooperative	\$15,000.00
Funding Area Total	\$654,738.00



The Making of Modern Michigan Digitization Mini-Grants
(each awarded grant was for \$1,500)

Alpena County Library of Michigan	
Baker College System Libraries	
Bath High School Media Center	
Bentley High School	
Bloomfield Township Public Library	
Buchanan District Library	
Calumet Public School Library	
Calvin College, Hekman Library	
Central Michigan University, Clarke Historical Library	
Charlevoix Public Library	
Chippewa River District Library (awarded 2 separate grants)	
Detroit Public Library	
Dickinson County Library	
Dryden Township Library	
Fenton High School Library	
Flat Rock Public Library	
Flint Public Library	
Gerrish-Higgins School District Public Library	
Gladwin County Library	
Helena Township Public Library	
Holly Township Library	
Houghton Lake Public Library	
Idlewild Public Library	
Jackson District Library	
Kettering University Library, Scharchburg Archives	
Lincoln Township Public Library	
Loutit District Library	
Maud Preston Palenske Memorial Library	
McLaren Medical Library	
Milan Public Library	
Monroe County Library System	
Newaygo Public School	
Niles District Library	
Peter White Public Library	
Petoskey Public Library	
Pigeon District Library	
Saint Clair Shores Public Library	
Sterling Heights Public Library	
Van Buren District Library	
Walled Lake City Library	
Funding Area Total	\$61,500

Summary of LSTA Subgrants Awarded in Fiscal Year 2003, by Legislative District

District 1

Escanaba Public Library	\$19,575.00
Gladwin County Library	\$30,000.00
Munising School Public Library	\$5,476.00
Northland Library Cooperative	\$217,863.00
Superiorland Library Cooperative	\$81,875.00

District 2

Mid-Michigan Library League	\$15,000.00
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District 4

Pugsley Correctional Facility Library	\$72,690.00
Shiawassee District Library	\$62,500.00
Gerrish-Higgins School District Public Library	\$50,000.00

District 5

Public Libraries of Saginaw	\$31,840.00
White Pine Library Cooperative	\$15,000.00

District 6

Niles District Library	\$20,660.00
Southwest Michigan Library Cooperative	\$225,000.00

District 7

Jackson District Library	\$50,000.00
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District 9

Brandon Township Public Library	\$42,740.00
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District 11

Fred C Fischer Library (Branch of Wayne County)	\$19,350.00
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